



JUODELIAI

CUSTOMERS CLAIM FORM

Customer information (Table 1)

Legal name of business customer	
Cargo invoice number	
Production identification number (see detail in appendix 1)	
Production dimensions	
Received production quantity (m3)	
Production claims by dimensions and quantity (m3)	
Container identification number	
Received production time	
Phone number	
Email address	

Choose a case (click one time on check box) that specifies the essence of your claim precisely. Insert detailed information on the reverse side of this form and attach document(s) (for instance, pictures) that can prove validity of your claim. NOTE: You must provide photos based on strict requirements that are depicted in appendix 1.

Customer claims cases (Table 2)

<input type="checkbox"/> Quantity discrepancy
<input type="checkbox"/> Molds
<input type="checkbox"/> Wanes
<input type="checkbox"/> Product dimensions inaccuracy
<input type="checkbox"/> Cracked pallets blanks
<input type="checkbox"/> Packaging quality
<input type="checkbox"/> Other reason(s) . Specify it (them) on the reverse side of this form



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<p>Legal name of business customer, full name, job position and stamp of its representative.</p>	<p>Full name, job title and signature of representative of „Juodeliai“ JSC.</p>
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PICTURES REQUIREMENTS

Photos	Description
	<p>Take a picture a truck registration plate</p>
	<p>Take a picture a full load truck trailer (before packs unloading).</p>

Photos	Description
	<p>Take a picture of production, where is marked product dimension and identification number.</p>
	<p>Take a picture of production, where pallets blanks are inappropriate quality.</p> <p>Note: by existing different product dimensions with innapropriate quality, it is necessary additional photos by each of them. All figures must be easily seen.</p>
	<p>Take a picture of pack around a corner.</p>



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Take a picture for the rest of the packs.



Take a picture for all packs of cargo.